

Return & Refund Policy

Thanks for shopping at www.hyganbabycare.com

If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have 14 calendar days to return an item from the date you received it. To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging. Your item needs to have the receipt or proof of purchase.

Refunds

Once we receive your item, we will inspect it and notify you that we have received it. We will immediately notify you on the status of your refund following inspection.

If your return is approved, we will initiate a refund to your original method of payment. You will receive the credit in line with your card issuer's policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

Contact Us

If you have any questions on how to return your item to us, contact us.

Hygan Products Ltd. Kingscroft Works, Stoke Old Road, Hartshill, Stoke-on-Trent, UK. ST4 6ES

Tel. 0044 (0)1782 613936. Email – sales@hygan.com